



Standard Terms & Conditions: Air Ambulance

1. Guaranteed Flying

Minimum Guaranteed flying charges of 02 Hours per day **irrespective of whether the aircraft / aircraft flies or not**. Any additional flying beyond Minimum Guaranteed flying hours, will be charged extra at mentioned rate.

2. Ferry Charges (Mobilisation & De-Mobilisation) :-

Ferry Charges for the aircraft will be charged extra on the actual flying time from the origin base, i.e. New Delhi / Mumbai / Bangalore/Chennai etc if any, it would be at the same rate of respective flying charges . The bill will be raised for Mobilization & Demobilization after the positioning of aircraft. It will not be combined with minimum guaranteed Hours.

3. Boarding, Lodging and Transportation charges towards crew Members

Either Rs 35,000/- per day for Lodging, Boarding, & Transportation charges for crew members(03) will have to be provided at your cost or arrangement at suitable 5 star category hotels (as per aviation standard) needs to be done at your end. If our crew member is not satisfied by your arrangement then you have to pay as specified.

4. Airport Handling Charges :-

Handling charges of the Aircraft at Airport and any other location will be paid by party.

5. Air Traffic Charges :-

All ATC charges i.e. Landing & Parking Charges, Route Navigation Facility Charges (RNFC), Passenger Service Fees (PSF) & Extension of Watch charges at any / all the airports/helipads will be at Party cost.

6. Pre-flight medical charges will be paid by part and arrangement of Doctor will be the responsibility of party .

7. Incase flying exceeds more than 07 Hours in a day than additional Pilot will be charged extra at the rate of Rs 25000/- Per day and also you have to bear Lodging, Boarding, & Transportation expenses for the same .

8. Security & Safety

Party will be responsible for the Safety & Security of the aircraft / aircraft and Crew, both at position station & outstations.



9. All Flying and maintenance will be done as per rules in force by DGCA .
10. All the medical reports of patient shall be given in advance.
11. Doctor team along with all necessary equipments will be provided on board.
12. If patient is infected with communicable disease, it shall be notified well in advance.
13. For medical evacuation by commercial airlines, minimum three days of notice period will be required.

14. PAYMENTS: -

- 25% of the charter estimated cost shall be payable in advance at the time of blocking of the aircraft. Balance of estimated cost shall be payable 10 days prior at the time of confirmation of the flight and actual cost shall be payable within 7 days of actual billing.
- 100% of the estimated cost shall be payable incase the flight is confirmed less than 03 days to the actual date of flying.
- Payment is to be made vide Cheque/Draft / RTGS/ NEFT No. as per the following

Bank Details for Payment Through RTGS

Name (In Favour) :- Atom Aviation Services Pvt. Ltd.
Account No. :- 02500 500 4324
Bank :- ICICI Bank Ltd
Branch :- Dwarka Sec 5, New Delhi
IFSC Code :- ICIC0000250
SWIFT Code: ICICINBBCTS

15. Cancellation Charges: -

- (a) An amount of Rs.35, 000 against flight preparation charges will be levied if flight is cancelled due to “force majeure” reasons like weather/natural cause etc.
- (b) 25% of the total estimated charter cost will be levied if the flight is cancelled within 72 hours of the scheduled departure
- (c) 50% of the total estimated charter cost will be levied if the flight is cancelled within 48 to 24 hours of the scheduled departure.
- (d) 100% of the total estimated charter cost will be levied if the flight is cancelled within 12 hours of the scheduled departure if the cancellation is due to passenger no show ,death, Non - Arrangement of Aircraft Permission etc.

In case the flight is cancelled by the Charterer due to delay in departure due to “Force Majeure” reasons like weather/visibility, 100% of the Charter cost will be levied if updated in advance to the charterer about chances of such delay.

Important Note: We require passenger names, nationality, passport no., and date of issue and date of expiry of passport well in advance to obtain necessary security clearances if the destination is Defense Airfield or Passengers are Foreigners..

16 Flight Programme

Flight programme will be provided in advance to our crew members



ATOM AVIATION SERVICES
WE UNDERSTAND YOUR REQUIREMENTS

17 Dispute if any to be settled by mutual discussions at Delhi , if Dispute are not settled then will be resolved through arbitration under the jurisdiction of Delhi Court .

18 This Terms & Condition are only indicative in nature and meant for the addressee only . We reserve the right to change any or all of the terms and conditions at any time as deemed fit.

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